

ANNEX B

Action Plan updates 2020/2021

As a result of the COVID 19 pandemic, the main focus of the Cotswold CSP was to ensure public health and safety during national and local lockdowns. The bullet points below provide an overview of Covid19 related main activities/achievements:

1. Policing:

- Crime rates have fallen during the pandemic (approx.16% down) and are expected to return to normal rates after restrictions have been lifted
- Neighbourhood Policing teams increased patrolling giving advice to the public about travel and being out and about and social distancing.
- The Police main role is high visibility and Policing by consent, people must have a reasonable excuse to leave home.
- Reduced number of incidents enabled back office staff to be deployed to bolster the neighbourhood teams.
- Policing by consent, engage, explain, encourage and as a last resort, enforce.
- Proactive engagement with taxi drivers with regards to social distancing rules
- Open space patrols
- Intensive social media campaigns
- Engagement with LA's with regards to events, for example 'Stow Fair', VE Day celebrations
- Close partnership work with CDC licensing team with regards to premises (street trading, pavement licenses, adherence to guidelines etc.)
- Dealt with increases in parties by local residents during lockdown, breaches particularly with driving as well as an increase in Domestic Abuse incidents
- Faced and dealt with numerous challenges with pubs/restaurants reopening. Facemasks a challenge (not able to enforce due to capacity and resources).

2. Support for Young People during Lockdown

- Young Gloucestershire (YG) since the Government announced lockdown measures in response to coronavirus have been working on the streets across the county to educate, inform and provide support to young people. When Government lockdown started to enter the phase of gradually being lifted in summer 2020 YG continued this work to ensure young people are supported during the transition out of COVID. Many young people may have been unable to access support during this timeframe, and it was expected to see a spike in vulnerable young people reaching out post COVID. Young people may

have been hidden victims during this pandemic whether coming from households with domestic abuse, substance misuse or financial hardship. With local and national reports highlighting an increase in Mental Health problems it's this support being made available locally that will be vital to youth recovery from COVID.

- Cotswold CSP commissioned YG in July 2020 to continue and build on their work in the district so far (funded by OPCC) by offering a Street Based Youth Work provision. offering them opportunities to become more active in their community. Activities included;
 - Street Based Youth Workers in the Cotswolds area during the transition out of COVID by spending time in set locations building relationships with young people to identify those within the community who are most vulnerable.
 - Youth Social Action Fund that allows young people to start designing the activities they want to see in their community, which will support with resource and equipment costs.
 - Research the effects COVID has had on young people/ families during lockdown specifically for the Cotswolds area to help shape future services.
- Funding ended in November 2021 and YG have since then reduced their attendance in the district to the previous level
- Young Glos Activity April 20-Oct 20:
 - Street Based Youth Work total of 133 x sessions took place across the Cotswolds Community
 - Volume of young people seen/ engaged: 1,802 (please note this included YG operating during lockdown which meant initial messaging to young people was about returning home safely, which is why numbers appear high).
 - Age range: 3 -24 years
 - Common themes raised by young people:
 - **Mental Health**- anxiety levels are high amongst young people and this is apparent for all age ranges we have engaged with. The concerns vary per age range but can be summarised below: - Fear that another lockdown is looming (loneliness and isolation). - Inability to access support if another lockdown is imposed as young people access the larger towns for counselling, benefit/ employment support etc. - School environments are not the same as they used to be, feeling like teachers are adding extra pressure and that they are struggling being in separate bubbles away from friends. - Unclear messaging adding to anxieties- struggling to understand the Government Rules as not clear on the news and they are listening to parents interpretations which is then different to Social Media. Feel as though they try to do the right thing then get told off and it's causing uncertainty. - Financial concerns high- parents either have been affected by Furlough or made redundant, many young people have been requesting info around local food banks. - New Year 7's- still upset they didn't get to say goodbye to friends in year 6 and have their end of school leavers parties. Now feel lost in new schools as they are taking longer to settle in due to cancelled induction days at their secondary schools. - Unemployment rate high- young people 18+ have felt lost about where to go to access job search support and advice. Nowhere local for them to pop in and get help and many don't have the right IT set ups at home to find employment. Lack of hope for the future and their career prospects. - In Cirencester specifically there's been a lot of conversations about

Cirencester College and how they have been sending people home due to COVID symptoms and this having a real impact on building fear around catching COVID amongst young people.

- **Lack of Safe Spaces-** young people are feeling the impact of a lot of youth provision across the District closing due to COVID. - Young people want safe places to hang out with friends in bad weather but find themselves outside of pub front doors, bus shelters etc. which then leads to them 'getting into trouble.' As they can't socialise with friends in school due to restrictions and can't go around to friends' houses. So they are spending more time outside in poor weather but have nowhere 'safe and dry' to hang out. - Young people have stressed that they just want to 'be' and 'talk' but opportunities to do this are limited and have a real impact on them just being 'a young person'. - Young people continue to suggest temporary shelters they could use or run their own indoor activities. Young people are not looking for adult led provision and want opportunities to be able to 'just do their own thing'. - A really good suggestion was young people were keen to open their own 'Youth Café' or 'Youth Centre' where they can hang out, organise and lead on their own activities and just have 'adults around' to check that everyone is ok. - With the evenings getting darker earlier young people have said it's not a nice place to be for young people over the winter. During the summer, they can 'just about find things to entertain themselves' in the winter it's a very different story.
- **Boredom and lack of youth centred provision-** young people want to engage in activities and new opportunities but are saying the 'wrong things' are being organised for them. - Young people have explained that they hang out close to pubs not to drink alcohol but to use the free pub Wi-Fi they can hotspot on by being close to the pubs. With parents working from home they are getting kicked off the internet and needing to find alternative ways to access that doesn't drain their mobile data. - Mixture of feelings about what a new youth activity could look like, there's a real need for better access to sports activities. For example, in parks across the district there are goal posts but no football nets? - Fairford Council used to own a pitch for young people to play on and was then taken over by the school, young people are frustrated they can't use this space and the young people cannot afford to rent the space off the school. A feeling that 'adults' are taking away from young people then having a go at them when they try and find somewhere alternative to hang out. - Young people are creative in the area and would like to get involved in music, song writing or learning instruments. But again opportunities to do this means travelling into larger cities. - Debated with young people about whether opening youth clubs is the answer, their feeling is that this isn't the case as again it's just 'organised activity that we don't want to do'. They want to be involved in the planning and creating of these opportunities.

3. Domestic Abuse Support

- Gloucestershire Domestic Abuse Services (GDASS) continued to offer support to victims of Domestic Abuse (DA) but had to change their way of working in line with other services. Changes included:
 - Remote Working
 - Creative in support
 - Keyworkers were targeted

- Increased Social Media/press releases
- Weekly news bulletin
- Refuges were still operating
- Redesigned leaflets
- Increase in domestic abuse in the County as to be expected- DA Referrals increased by 30% after the relaxation of first lockdown
- Developed and delivered online training

4. Cotswold District Council

- Coordinated and lead support for vulnerable people during the pandemic through the Gloucestershire Help Hub and intense partnership working with the local VCS network (incl. TPC's and local support groups) as well as other local and national agencies
- Chaired and participated in weekly and later bi-weekly meetings held with local VCS partners to coordinate response and community support across the district
- Chaired and participated in weekly/bi-weekly Mini CSP meeting throughout the pandemic
- dealt with spike in safeguarding issues - 8 cases during first lockdown
- Licensing:
 - Delivery of Business and Planning Act 2020 – pavement licensing regime
 - Working closely with Covid compliance team/police licensing to keep abreast of the non-compliant premises and attend weekly partnership meeting with Police/Covid team
 - Implementation of deferral scheme for licence holders
 - Communication of all advice from national bodies (e.g. Department for Transport) to all licence holders
 - Attend weekly partnership meeting with Police/Covid team
 - Administer ESAG (Event Safety Advisory Group) to disseminate event management plans and to ensure that all events are run safely
- COVID Compliance Team
 - March 2020 - The first coronavirus regulations came into force introducing business restrictions. The Food & Safety team took on this work which was primarily responding to business queries and complaints from members of the public.

- June 2020 Gloucestershire County Council started to formulate their response to the covid outbreak. CDC Officers attended countywide multi agency meetings to aid and activate strategic countywide response. These meetings have continued and ultimately report into the Health Protection Board.
- Sept 2020 – A Covid Compliance Officer was appointed to undertake business advice/compliance checks. (All subsequent staff have also been funded by GCC/Govt funding).
- Oct 2020 – The Covid Secure team was created apart from the Food and Safety Team.
- Nov 2020 – Covid Support Officers were appointed to support businesses.
- Throughout the pandemic the team has supported businesses to ensure compliance; responded to complaints of non-compliance from members of the public; worked with event organisers; undertaken Covid compliance business checks and more recently taken action to improve Covid safety within the visitor economy. The team have also responded to cases of Covid in workplaces to ensure potential routes of transmission are controlled.

Original CSP Action Plan Updates 2020-21

Priority 1- Crimes of Local Concern

Action:	Update/Actions taken
To monitor specific property related crime especially Burglary and vehicle crime	Organised crime patrols continued during COVID19 pandemic
Undertake a review of the outcomes of the serious organised crime local profile and engage partners to share information and intelligence	Cotswold CSP Chair is attending relevant Board meetings. Very low prevalence of organised crime in the district which is particular due to the connectedness of our local communities where crimes and unusual behaviour are often detected early on. Specific issues and the concerns around the rurality of our district are being raised and considered.
Raise awareness of crime issues in the district and provide crime prevention advice and early intervention	<ul style="list-style-type: none"> ● All partners provided regular information to residents/customers/TPC's with regards to keeping safe as well as different ways of reporting a crime/incident

	<ul style="list-style-type: none"> ● Prepared Christmas safety messages- published on staff portal and sent to CSP membership to share ● Explored potential Crime Reduction Partnership in Cirencester in collaboration with OPCC – put on hold due to Covid19 ● Trading Standards – Funding for ‘Call Blockers’ to be used in the Cotswolds District to tackle Scam Calls. <p>Two Call Blockers have been installed and a third is to go out very soon:</p> <p>1 (date Installed) 06/3/2020 1270 Calls received: 499 Scam Calls blocked:39%</p> <p>1 (date Installed) 20/08/2020 Calls received:115 Scam Calls blocked: 48%</p>

Priority 2: Reduce Anti-Social Behaviour in all its forms
Aim to work with partners and Housing Associations to address anti-social behaviour and unacceptable activity that causes harm to an individual, to their community or to their environment.

Action:	
Prevent and reduce incidents of anti-social behaviour and hate crime and encourage reporting to relevant authority	Initiated Cotswold Water Park multi-agency project. Aim:

<p>Undertake public campaigns to promote Hate Crime reporting</p>	<p>Use a partnership approach to tackle issues identified in the Cotswold Water Park</p> <p>Objectives:</p> <ul style="list-style-type: none"> ● identify and bring together relevant stakeholders by applying a whole system approach ● identify priority areas for Cotswold Water Park ● identify leads for targeted task and finish groups to deliver on priorities ● explore and implement possible solutions that are sustainable and could potentially benefit other local areas ● Ensure solutions safeguard the value of the CWP as an SSSI etc ● Ensure Covid-19 issues are addressed ● Solutions enable right balance of nature conservation interest, Visitor Enjoyment and needs of local communities ● Enable effective communication of the why, what and how <p>Project duration: September 2020- December 2021</p>
<p>To continue ASB meetings in the South and arrange for meetings to take place in the North with RSL's and Housing</p>	<p>The CDC team will re-establish attendance to North and South Cotswold meetings attended by other agencies on a regular basis, now that resourcing is in a better place and we are emerging from the pandemic.</p>
<p>Tackle incidents of anti-social behaviour that occur in all its forms, including responding to community concerns and delivering enforcement and advice</p>	<p>CDC Covid compliance work (see Covid update above)</p> <p>CDC Enviro Crime:</p> <ul style="list-style-type: none"> ● Resourced a Fly tipping Toolkit from Herts council (FOC) to be used as Duty of Care, Campaign now

	<p>used across all Publica councils in Gloucestershire and West Oxfordshire.</p> <ul style="list-style-type: none">● Introduced and initiated an Operation from Gloucestershire Police to recover all abandoned cars with Cotswold District (Operation GIG) Get it Gone● Resourced a whole School litter campaign & resources (FOC) from Wiltshire Wildlife Trust to use within schools to deliver education around littering and dog fouling● 75 Duty of Care visits to businesses in conjunction with 'Business Duty of Care' campaign and information pack for businesses recorded in an online google database.● Developed and designed three designs (In-house) A3 exterior signs to display dog fouling, fly tipping awareness for Town and Parish councils and to use on operational cases● Introduction of Dog Fouling Leaflet and the legislation PSPO for use in the Cotswolds● Introduction and operational use of Dog fouling stencils for pavement work to highlight dog fouling cases● Networking and relationship building of internal contacts across Councils; Police forces, Bromford Housing, Ubico, GCC, Waste Teams and Town Parish Councils● Partnership meetings held with Cheltenham, Stroud Council Gloucester City, Forest of Dean and
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	<p>enforcement officers to work together and share information</p> <ul style="list-style-type: none">• Work closely and collaboratively with Bromford Housing Team and their 36 neighbour coaches) to work in partnership and to assist where possible to reduce enviro crime• Articles on fly tipping, duty of care and dog fouling published in several local newspapers and within Town and Parish Magazines <p>Results</p> <p>Issued Eight fixed penalty notices for fly tipping offences (12 months)</p> <ul style="list-style-type: none">• Issued two fixed penalty notices for dog fouling• Issued three cautions for fly tipping offences• 14 abandoned cars removed under Operation GIG & Council powers 12 months• 8 Caravans removed that were dumped and filled with waste• Installed renewed 350 Dog fouling signs and labels throughout the district• Installed and established 31 CCTV may be in operation signs at fly tipping Hotspots• Installed 20 is plenty signs to slow traffic around Moreton & other area
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	<ul style="list-style-type: none"> • 15 articles published included in parish magazines to raise awareness of fly tipping, Duty of care and Dog fouling • An unlicensed and unregulated waste collector and waste station within District investigated by Environment Agency • One of our Fly tips contained evidence which was passed to Medicines and Healthcare Products Regulatory Agency(MHRA) persons were under investigation / observation and now charged for selling illegal medicines (Awaiting trial) <p>The enviro-crime work has been very successful in establishing routine partnership work with the largest social housing provider, Bromford Housing, in dealing with community ASB related problems.</p> <p>An Officer and Member working group was set up to specifically to look at the Planning and Environmental Health issues of anti-social behaviour that may arise from the use of Holiday lets. The working group is soon to release a report to Council making recommendations addressing planning and community concerns.</p> <p>Breakdown of Service requests</p> <table border="1"> <thead> <tr> <th></th> <th style="text-align: center;"><u>Apr19 to March20</u></th> <th style="text-align: center;"><u>Apr20 to March21</u></th> </tr> </thead> <tbody> <tr> <td>Statutory Nuisance</td> <td style="text-align: center;">429</td> <td style="text-align: center;">360</td> </tr> </tbody> </table>		<u>Apr19 to March20</u>	<u>Apr20 to March21</u>	Statutory Nuisance	429	360
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	Antisocial Behaviour	54	48
	Fly-tipping	528	914
	Abandoned Vehicles	188	224
Work with ERS Licensing Authority to identify problem premises/sales of alcohol			
Work with businesses to introduce City Safe	‘Crime Reduction Partnership’ was explored (similar to ‘City Safe’ in Gloucester/Stroud) in collaboration with OPCC. Working together with businesses involved in the day-time and night-time economies and other stakeholders. This was put on hold due to COVID19 but is subject to the CSP Forward Plan 2021/22.		

Priority 3: Support Vulnerable People:

Aim to provide support to the more vulnerable members of the community particularly those at risk of exploitation in any form

Action:	
Co-ordinate Partnership activity around Domestic and Sexual Abuse including training and education of frontline workers and communities	<ul style="list-style-type: none"> • Police engagement vehicle supported by CDC visited several locations across the whole district in 2020 with an emphasis on Domestic Abuse awareness, members of the public visited and enquired about DA • Planned, set up and hosted first DA sub group meeting – A decision has since been made to utilise the bi weekly CSP meetings to address any specific DA issues.

	<ul style="list-style-type: none"> ● Supported ‘16 days of action’ events , including arranging for Cirencester parish church and other key buildings across the District, to be lit purple ● Arranged various social media releases to coincide with 16 days of action ● ‘Supported Walk 4 Hollie’ Event ● Planned two DA champion training courses (March 21). ● Various meetings with GFRS to encourage them to allow staff to become DA champions – an agreement of two Firefighters per station in the Cotswolds has been reached ● District-wide roll-out of Governments “Ask for Ani” scheme- delivered GDASS posters and supporting materials to those pharmacies participating.
<p>Raise awareness of Exploitation in all its forms including sexual and county line exploitation for frontline staff and within communities</p>	<p>Awareness has been raised through social media, emails to TPC’s and internally through the staff portal</p>
<p>Pilot the Intensive Engagement project in Moreton in Marsh with partner agencies and local community</p>	<p>Completed</p>
<p>Raise awareness of harm caused by substance and alcohol misuse</p>	<p>Developed closer working relationship to Alcohol and Drug Service Commissioners (GCC) as well as service providers (Change-Grow-Live, CGL). Both Commissioners as well as CGL are regularly attending Main CSP’s as well as Mini CSP’s to monitor local service usage as well as issues raised by partners or communities. CGL introduced a new role to increase community engagement and partnership working and to improve pathways into the support service- ‘Countywide Pathways and Engagement Lead’. Issues around visibility and access to the service for local residents</p>

	has been raised and this new post aims to improve these issues.
Raise awareness of Modern Slavery and Human Trafficking and the statutory referral process with all front line workers (incl. Modern Slavery Transparency statement)	In 2019 Modern Slavery has been included in Council staff induction, frontline staff have been given MS booklet. All Town and Parish councils have been sent MS Booklets and posters. Modern Slavery Transparency Statement being developed.

**Priority 4: Build Safer, Stronger & Resilient Communities:
Aim to help local communities to flourish, becoming stronger, safer places to live, offering improved opportunities and a better quality of life.**

Action:	
Undertake different forms of community engagement, including weeks of action and regular public face to face contact i.e. local markets and public events	Community engagement was reduced to Covid19 related engagement (except for Domestic Abuse) over the past year
Promote methods of contact through a range of media channels including popular social media sites used by young people through all members of the partnership.	All CSP partners have raised awareness mainly using social media and traditional channels (Website, leaflets etc.)
Promote the use of community alerts by all partners	An ongoing action for all members

Priority 5: To take into account the aftermath of the Covid19 pandemic and the effect it will have on crime and disorder in the Cotswolds and be cognisant of the fact that there may/will be a rise in crime and disorder across the district and to address it accordingly.

Action:	
Proactively engage with residents and communities to reduce crime ,fear of crime and anti-social behaviour	Engagement activities as above

Provide up to date statistical data to inform residents, communities and members of the extent of crime and disorder across the district	On hold due to COVI19
Continue with the Hidden Harm project that will have been impacted across a wide section of our communities i.e. Domestic Abuse, Stalking, Modern Slavery, Hate Crime, County Lines	<ul style="list-style-type: none"> ● £30k of funding has been secured from the OPCC to continue the Hidden Harm Project for a third year until July 2022 ● CDC – Funding to raise awareness of Right Wing Extremism three sessions one at MAC and two Cirencester – put on hold due to lockdown. Sessions will be held face to face once restrictions are eased further. ● Met with Cirencester 6th Form College to discuss/plan Hidden harm videos to be created by students for students. Liaised with the respective professional bodies regarding their input into the video. This has been put on pause due to lockdown and social distancing restrictions. ● Attended Hate crime strategy meetings ● Conversations with Police about current status of County Lines ● Shared information about County Lines with all registered Taxi's in the Cotswold district as well as all B&B's, Hotels, Hostels and Airbnb's in the Cotswolds.